

FIX RURAL 911 DISPATCH – CALL TO ACTION

Our Foothills Regional 911 Commission wants to make you aware of an initiative we are working on, called: **Fix Rural 911 Dispatch**

We are having a problem with our Rural 911 Call handling & communication:

- The issue is that Fire & Ambulance Dispatch and have been separated. It's been a problem for a few years, since our Ambulance Dispatch was moved to another centre. It's gotten even worse since it went to AHS on Feb. 21, 2017.
- THIS AFFECTS YOU: if you live in Southern Alberta, travel on our highways, visit our parks and tourist attractions in Southern Alberta and Banff. "Rural" includes all towns, villages and municipal districts/counties within our service area in Southern Alberta.
- We are sharing our story through our [News Releases](#), [Fact Sheet \(detailed stats\)](#), [Map](#) & [The 911 Call explained](#), on our website.
- Lives are at risk every single day, because the [current broken system](#) of separating Fire & Ambulance Dispatch in the 911 response is causing life-threatening delays, risk to first responders, and many other problems.
- We are requesting the return of Ambulance Dispatch to our Foothills Regional 911 Commission (serving our 26 municipalities & 33 Fire Departments), because we need a [Single-point 911 Call answer with Fire & Ambulance dispatched together](#) to solve the multiple problems causing delays.
- We are asking the Alberta Health Minister to allow Foothills Regional 911 to become a satellite EMS Dispatch Centre, as has been done in 4 other places in Alberta.
- We are doing our best to work within the broken system, but we know it can be done better.

CALL TO ACTION

We are asking for your support towards our effort to get the best service for our residents.

- Please visit our website for information and a draft **Letter-of-Support** you can send by email: <https://www.fixrural911dispatch.com/> (email links are on our website)
- **Call** the Health Minister's Office to request the return of Ambulance Dispatch back to our Centre: Dial 310.0000 (for toll free), then: 780.427.3665 (Health Office)
- FYI - Check out our Facebook page for news article links: <https://www.facebook.com/FixRural911Dispatch/>